

Pets are welcome at Villasanpaolo Resort & Spa!

In order to ensure a comfortable stay for all guests accommodated, and to guarantee hygienic standards, we have developed the following regulations (in accordance with the main regulations in force and the rules of civil cohabitation), which we kindly ask you to read carefully and sign.

- Pets must be in order from a health point of view, and in particular with vaccinations. On request of our staff, the owner of the pet shall show the health booklet. In the absence of the above-mentioned health booklet, the owner is requested to issue a written declaration, under his/her own responsibility, confirming that the animal is regularly vaccinated, healthy, and insured for any damage it may cause to property and person.
- Only small and medium-sized animals, normally not exceeding 20 kgs, are accepted (guide dogs are exempt from this rule).
- Animals may not be left alone in the room or unattended if their owners leave the Hotel.
- The cost of the pet stay is €16 per night, due to the need for a more thorough cleaning of the room with appropriate detergents and sanitiser than normal
- If your animals cause excessive mess, dirt or noise, the management will, at its sole discretion, request the removal of animals whose behaviour disturbs other guests.
- In common areas, animals must be kept on a leash or in their travel cage.
- Animals are not permitted in the SPA area, both indoors and outdoors, and in the summer poolside area.
- For reasons of hygiene and safety, pet owners must bring along the appropriate equipment (travel kennels, blankets, carriers, etc.)
- Collecting dejections is compulsory in all areas (gardens, car parks, etc.)
- Should the animals get something/somewhere dirty, the owners are responsible to clean up and notify our staff
- For safety reasons, and the comfort of your pet, the housekeeping maids will not clean the room if the pet is left alone and unattended in the room
- It is not permitted to let pets use beds, armchairs and furniture
- The use of bathroom or bedroom linen for grooming the animal is not permitted
- The owners of the animals accept and subscribe full responsibility for any damage that may be caused by the animals to property and persons, both of the guests and of the facility. For anything not above specified we refer to art. 2052 of the Italian Civil Code about animals.

Read and signed

Name / surname

Room #

Arrival date